Framework Used to Reengineer the Military Health System

Overview: This section is a summary of the work of the First Consulting Group (FCG) for TMA-IM.

FCG defined the future state of four core processes that will support the MHS Optimization Plan. The four core processes are: (1) access to care; (2) provision of health services; (3) population health management; and (4) managing the business.

The MHS Optimization Plan will rely heavily on Information Management (IM), and so FCG identified the IM needs of the Plan in each of the core areas. FCG developed an Information Management Concept of Operations (CONOPS) Plan, included here. Finally, FCG also identified tentative MHS user information management requirements in each core area and summarized them. The summary of these requirements appears is available by request from TMA-IM (imed@tma.osd.mil).

The full report contains several hundred pages and five "tabs" or sections. Tabs 1, 2, and 3 are available via this website. Requests for Tabs 4 and 5 should be sent directly to TMA-IM at imed@tma.osd.mil.

Tab 4 Information Management Concept of Operations (CONOPS) Plan. For a copy of this plan, please contact TMA-IM at imed@tma.osd.mil.

Tab 5   contains a number of related scenarios. For more information about this tab, please contact TMA-IM at imed@tma.osd.mil.